



COUNTY OF PAGE
Department of Public Works
219 Landfill Drive Luray, Virginia 22835
Ph: (540)-743-3854 Fax: (540)-743-3651

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Approved Policy Regarding Payment of Landfill Accounts

1. Landfill Accounts are to be billed monthly via statements that summarize the preceding month's scale tickets. These statements are to be sent to customers within the first three workdays of the month.
2. Payment is required within the ensuing month. Any accounts which have not been paid by the time the next statement is run shall be considered "**late**".
3. One-month late accounts shall receive a "Reminder: Past Due" notice with their next statement.
4. Late accounts, whether a month or more, shall be assessed a late fee per month. This fee shall be 1½% of the total outstanding balance or \$10.00 (Ten Dollars), whichever is greater.
5. Accounts that are late two months shall be considered "**delinquent**". Such customers shall be contacted via telephone and shall be sent a letter via U.S. Mail with a return receipt requested. Delinquent customers shall not be allowed to dispose of any further materials with Page County. Once a delinquent account has been brought current, the account may be reinstated at the discretion of the Page County Director of Public Works. All reinstated accounts shall be on a minimum of a three-month probationary period where they shall be required to operate on a pre-paid or cash-only basis.
6. Holders of late accounts may request to enter a payment plan to bring their amount current. The decision to grant the request, and the establishment of specific repayment terms, shall rest with the Page County Director of Public Works. The Director's decision in this regard shall not be subject to appeal. The late amount, the customer's payment and dumping history, and the repayment terms shall form the basis for the Director's decision. Repayment plans shall be established in writing and signed by the customer or his duly appointed representative. Customers with late accounts shall only have the opportunity to utilize a repayment plan a single time. If a customer becomes late additional times after having worked through a repayment plan, this customer shall be considered chronically delinquent and will be required to bring the account current without additional recourse via a repayment plan. Customers utilizing an approved repayment plan that fail to meet the terms of their plan shall be considered "delinquent" as in paragraph 5 above.
7. Customers who are placed on delinquent status a second time shall be required to bring their account current and shall not be allowed to dispose of any further materials with Page County. When their account has been brought current, their account may be reinstated at the discretion of the Director. However, under such a reinstatement the customer will only be allowed to operate on a pre-paid or cash-only basis. This pre-paid or cash-only status shall be permanent.